



PATIENT RIGHTS

IN ACCORDANCE WITH HEALTH AND SAFETY CODES AND HIPAA REGULATIONS,
SPECIALTY SURGICAL CENTER ("SSC") AND ITS STAFF
HAVE ADOPTED PATIENT RIGHTS INCLUDING, BUT NOT LIMITED TO THE RIGHT TO:

1. Exercise these rights without regard to sex or cultural, economic, education or religious background or the source of payment for your care.
2. Considerate and respectful care.
3. Knowledge of the name of the physician who has primary responsibility for coordinating his or her care and the names and professional relationships of other physicians who will see this patient.
4. May request to change primary or specialty physicians if other qualified physicians are available.
5. Receive information from his/her physician about his/her illness, his/her course of treatment and his/her prospects for recovery in easy to understand terminology.
6. Receive as much information about any proposed treatment or procedure as he/she may need in order to give informed consent or to refuse this course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved and knowledge of the name of the person who will carry out the procedure or treatment.
7. Participate actively in decisions regarding his/her medical care. To the extent permitted by law, this includes the right to refuse treatment.
8. Full consideration of privacy concerning his/her medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly. The patient has the right to know the reason for the presence of any individual.
9. Confidential treatment of all communications and records pertaining to his/her care and his/her stay at SSC. His/her written permission shall be obtained before his/her medical records can be made available to anyone not directly concerned with his/her care.
10. Reasonable responses to any reasonable requests he/she may make for services.
11. He/she may leave SSC even against the advice of his/her physicians.
12. Reasonable continuity of care and to know in advance the time and location of appointment as well as the physician providing care.
13. Be advised if SSC / personal physician proposes to engage in or perform human experimentation affecting his/her care or treatment. The patient has the right to refuse to participate in any such research projects.
14. Be informed by his/her physician or a delegate of his/her physician of his/her continuing health care requirements following his/her discharge from SSC.
15. Know which SSC rules and policies apply to the patient's conduct while a patient.
16. Have all patient's rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.
17. For any issues or complaints about your medical care, you may contact SSC or the Department of Health and Human Services as documented in the Notice of Privacy Practices.
If your complaints or grievances have not been met, you may call or contact:
Department of Health Services, Division of Health Facilities, 5555 Ferguson Drive, Suite 320,
Commerce, CA 90022. Phone 323-837-1005.